



SCHEDULE OF RATES [SOR] –PRICED

SECTION – VII

e-TENDER No.: BCPL/C&P/LE18W165SD/00849

NAME OF WORK: “HIRING OF SUPPORT SERVICE FOR SAP-ERP SYSTEM FOR A PERIOD OF 02 YEARS” FOR BCPL-LEPETKATA”



SCHEDULE OF RATES [SOR] –PRICED

SUB: “HIRING OF SUPPORT SERVICE FOR SAP-ERP SYSTEM FOR A PERIOD OF 02 YEARS” FOR BCPL-LEPETKATA”

e-TENDER NO.: BCPL/C&P/LE18W165SD/00849

NAME OF BIDDER: _____

SR. NO.	DESCRIPTION OF ITEM	UOM	QTY	UNIT RATE (Rs.)	AMOUNT (Rs.)	
					IN FIGURE	IN WORDS
1	Troubleshooting func/tech issue remote	QTR	8			
2	Assistance for func/tech module remote	MAD	100			
3	Assistance for func/tech module onsite	MAD	50			
GRAND TOTAL EXCLUDING GST (RS.):						
Name of authorized person submitting the tender on behalf of the Bidder :						
Designation of authorized person:						
Name of firm / Contractor:						
Address of firm / Contractor:						
Date & Place:						



- **SOR Item S/N 1**

- a) Quarterly quoted amount shall be payable to the bidder against upto 5 incidences per quarter.
- b) Any additional incident beyond total 40 calls during the contract period, shall be paid on pro-rata basis at the end of the contract period, the call rate will be taken as 1/5th of quarterly quoted amount.

- **SOR Item S/N 2 & 3**

- a) Quarterly payment shall be made on actual number of man-days deployed in the quarter.