ब्रह्मपुत्र क्रेकर और पॉलीमर लिमिटेड
BRAHMAPUTRA CRACKER AND POLYMER LIMITED

(भारत सरकार का उपक्रम)/ (A Government of India Enterprise)

Reply to Bidder's Query and Corrigendum – 1 dated 21.11.2026

Subject: HIRING OF SERVICE CONTRACT FOR IT SECURITY, VULNERABILITY AUDIT AND CERTIFICATION OF BCPL COMPUTER NETWORKS

GeM Bid No: GEM/2026/B/8231716 DATED 13.11.2026

SN	REFERENCE OF TENDER DOCUMENT				BIDDER'S QUERY	BCPL'S REPLY
	SEC. NO.	Page No.	Clause No.	Subject		
1	SECTION-II	9	A.1 BEC-Technical (as a single bidder):	A.1.2 Bidder must have executed/completed at least three order/contract/LOA/agreement for "Similar Work" in any in company having value not less than INR 2.90 Lacs each in previous seven (07) years prior to the due date of bid submission. OR Bidder must have executed/completed at least two order/contract/LOA/agreement for "Similar Work" in any in company having value not less than INR 3.62 Lacs each in previous seven (07) years prior to the due date of bid submission. OR Bidder must have executed/completed at least one order/contract/LOA/agreement for "Similar Work" in any in company having value not less than INR 5.80 Lacs each in previous seven (07) years prior to the due date of bid submission. Note: "Similar Work" shall mean: The Bidder should have experience in conducting IT Security Audit, VAPT audit of IT infrastructure including applications, Apps, cloud infrastructure, endpoints and IT network.	**Request the committee to amend the clause as:** A.1.2 Bidder must have executed/completed at least three order/ contract/ LOA/agreement for "Similar Work" in any in company having value not less than INR 2.90 Lacs each in previous seven (07) years prior to the due date of bid submission. OR Bidder must have executed/completed at least two order /contract/ LOA/agreement for "Similar Work" in any in company having value not less than INR 3.62 Lacs each in previous seven (07) years prior to the due date of bid submission. OR Bidder must have executed/completed at least one order/ contract /LOA/ agreement for "Similar Work" in any in company having value not less than INR 5.80 Lacs each in previous seven (07) years prior to the due date of bid submission. Note: "Similar Work" shall mean: The Bidder should have experience in providing IT Security Audit, VAPT audit **OR providing GRC Services** for IT infrastructure including applications, Apps, cloud infrastructure, endpoints and IT network.	As per GeM bid No: GEM/2026/B/8231716. ***Tender Conditions Prevail***
2	SECTION-II	11	A.4 Documents /Documentary Evidence required to be uploaded	A.1.2. a) Bidder must upload (submit) the Copy of Work Order/ Contract/ LOA/ Agreement for the work which has been executed and completed towards "Similar Works" in any Hydrocarbon pipeline/ plant as mentioned in	**Request the committee to amend the clause as:** A.1.2. a) Bidder must upload (submit) the Copy of Work Order/ Contract/ LOA/ Agreement for the work which has been executed	To be read as a) Bidder must upload (submit) the Copy of Work Order/Contract/LOA/Agree

SN	REFERENCE OF TENDER DOCUMENT				BIDDER'S QUERY	BCPL'S REPLY
	SEC. NO.	Page No.	Clause No.	Subject		
			(submitted) in GeM portal by bidder along with the other bid documents for qualifying the BEC mentioned at Sl. No. A.1.	BEC- Technical Sl. No. A.1.1 along with the details of SOR items & scope of work.	and completed towards "Similar Works"~~ in any Hydrocarbon pipeline/ plant~~ as mentioned in BEC-Technical Sl. No. A.1.1 along with the details of SOR items & scope of work.	ment for the work which has been executed and completed towards "Similar Works" in any Company as mentioned in BEC-Technical Sl. No. A.1.1 along with the details of SOR items & scope of work" Revised BEC shall be as below.
3	SECTION-II	11	A.4 Documents /Document ary Evidence required to be uploaded (submitted) in GeM portal by bidder along with the other bid documents for qualifying the BEC mentioned at Sl. No. A.1.	A.1.2 b) Completion Certificate against the Work Order/Contract/LOA/Agreement submitted as mentioned at point "a)" above. The Completion Certificate must contain detailed information like LOA / Order No./ Agreement No. with date, Brief Scope of work / Name of work, Order value, Total Executed value, Scheduled date of Work completion and Actual Date of Work completion etc. The Completion Certificate should have been issued by the end-user / owner / authorized consultant	**Request the committee to amend the clause as:** A.1.2 b) **Completion Certificate/Email confirmation** against the Work Order/Contract/LOA/Agreement submitted as mentioned at point "a)" above. The Completion Certificate must contain detailed information like LOA / Order No./ Agreement No. with date, Brief Scope of work / Name of work, Order value, ~~**Total Executed value, Scheduled date of Work completion and Actual Date of Work completion**~~ etc. The **Completion Certificate/ Email confirmation** should have been issued by the end-user / owner / authorized consultant	As per GeM bid No: GEM/2026/B /8231716. ***Tender Conditions Prevail***
4	SECTION-II	12	A.4 Documents /Document ary Evidence required to be uploaded (submitted) in GeM	A.1.3 The Bidder must upload (submit) the Copy of detailed Work Order/LOA/Agreement for executing the Contract which is still running as mentioned at BEC clause no. A.1.2 along with the details of SOR items & scope of work.	**Request the committee to amend the clause as:** The Bidder must upload (submit) the Copy of detailed Work Order/LOA/Agreement for executing the Contract which is still running as mentioned at BEC clause no.	As per GeM bid No: GEM/2026/B /8231716. ***Tender Conditions Prevail***

SN	REFERENCE OF TENDER DOCUMENT					BCPL'S REPLY
	SEC. NO.	Page No.	Clause No.	Subject	BIDDER'S QUERY	
			portal by bidder along with the other bid documents for qualifying the BEC mentioned at Sl. No. A.1.	Execution Certificate against the Copy of detailed Work Order/LOA/Agreement for executing the Contract as mentioned at point "a)" above clearly mentioning the executed VALUE till one day prior to due date of bid submission which must be equal to or more than the minimum prescribed value mentioned in the BEC at sl. no. A.1.1 above. The execution certificate must contain detailed information like LOA/Order No. / Agreement No. with date, Brief Scope of work / Name of work, Order value, Total executed value, Full Address of Client, officer issuing certificate etc. The Execution Certificate should be issued by the end-user/owner/authorized consultant.	A.1.2 along with the details of SOR items & scope of work. ~~Execution Certificate against the Copy of detailed Work Order/LOA/Agreement for executing the Contract as mentioned at point "a)" above clearly mentioning the executed VALUE till one day prior to due date of bid submission which must be equal to or more than the minimum prescribed value mentioned in the BEC at sl. no. A.1.1 above. The execution certificate must contain detailed information like LOA/Order No. / Agreement No. with date, Brief Scope of work / Name of work, Order value, Total executed value, Full Address of Client, officer issuing certificate etc. The Execution Certificate should be issued by the end-user/owner/authorized consultant.~~	

SECTION-II – Revised as per Sr No 2.0 above

BID EVALUATION CRITERIA & EVALUATION METHODOLOGY

A.1 BEC-Technical (as a single bidder):

A.1.1 *The bidder should be empaneled as an IT Security Auditing Organization with Indian Computer Emergency Response Team (CERT-In) as on date of bid submission. The registration should be in the name of Vendor as in The GeM Portal.*

A.1.2 *Bidder must have executed/completed at least **three** order/contract/LOA/agreement for "**Similar Work**" in any in company having value not less than **INR 2.90 Lacs** each in previous seven (07) years prior to the due date of bid submission.*

OR

*Bidder must have executed/completed at least **two** order/contract/LOA/agreement for "**Similar Work**" in any in company having value not less than **INR 3.62 Lacs** each in previous seven (07) years prior to the due date of bid submission.*

OR

*Bidder must have executed/completed at least **one** order/contract/LOA/agreement for "**Similar Work**" in any in company having value not less than **INR 5.80 Lacs** each in previous seven (07) years prior to the due date of bid submission.*

*Note: "**Similar Work**" shall mean: The Bidder should have experience in conducting IT Security Audit, VAPT audit of IT infrastructure including applications, Apps, cloud infrastructure, endpoints and IT network.*

A.1.3 *If the bidder is executing a rate/maintenance contract which is still running and the contract VALUE executed till one day prior to due date of bid submission is equal to or more than the minimum prescribed VALUE mentioned in the BEC above at sl. no. A.1.2, such experience will also be taken into consideration provided that the bidder has submitted satisfactory work execution certificate issued by the end user / owner / authorized consultant of the owner*

Note to above BEC Clause No. A.1.2 & A.1.3:

*(i) **'Executed'** means fully executed or completed as per Contract / Order*

(ii) Bidder(s) shall be required to submit / upload the documents in respect of the above criteria as per details at sl. no. A.4 below.

A.2 BEC-Financial: Not Applicable.

A.3 Relaxed Norms for Startups (prior experience criteria): *Prior experience for 'Startup' company [whether Micro & Small Enterprises (MSEs) or otherwise] as a bidder shall not be required as*

mentioned at Sl. No. ***A.1.2 and A.1.3****, subject to their meeting the quality and technical specifications specified in tender document.*

For availing the relaxation*, bidder is required to* ***submit/upload requisite certificate towards Startup enterprise registration*** *issued by Department for Promotion of Industry and Internal Trade (DPIIT) [formerly known as Department of Industrial Policy and Promotion(DIPP)], Ministry of Commerce & Industry and the aforesaid* ***certificate should be certified by the Chartered Accountant*** *(not being an employee or a Director or not having any interest in the bidder's company/firm)* ***and notary public with legible stamp****.*

The relaxation of prior experience to Startup [whether Micro & Small Enterprises (MSEs) or otherwise] is to be given to the ***specific goods/job domains*** *wherein they are registered for and* ***startups are required to submit/upload the documents for the same (as mentioned in the above 'para') including the application submitted to DPIIT (formerly known as DIPP)****. The new startup "Certificate of Recognition" stipulates the domain of startup, the domain of startup would be considered based on "Certificate of Recognition" issued by DPIIT(formerly known as DIPP). Startups having the "Certificate of Recognition" as per old format, are required to submit documents as mentioned herein above.* ***The acceptable domain for start-up bidders in the instant case shall be as follows***

SN	DOMAIN	
	INDUSTRY	SECTOR
1	IT Services	IT Services
2	Security Solutions	Cyber Security

Further, ***the above document(s) should also be certified by the Chartered Accountant*** *(not being an employee or a Director or not having any interest in the bidder's company/firm)* ***and notary public with legible stamp****.*

If a Startup company [whether Micro & Small Enterprises (MSEs) or otherwise] as a bidder gets qualified without any prior experience as mentioned above and emerges as lowest evaluated bidder(L1), the contract/Order on such Startup shall be placed for entire eligible quantity.

However, in such case of procurement of goods, before supplying the total quantity, the Startup enterprise shall first demonstrate its performance by supplying 10% of total ordered quantity (rounded off to the next higher digit in terms of Unit of Measurement (UoM), wherever required) and only after successful execution of this quantity the balance 90% quantity will be cleared for supply. In case, the demonstration of performance fails, the entire order will be canceled without any financial implication on either side

A.4 ***Documents/Documentary Evidence required*** *to be uploaded (submitted)* ***in GeM portal*** *by bidder along with the other bid documents for qualifying the BEC mentioned at Sl. No.* ***A.1.***

Sl. No.	BEC Clause No.	Description	Documents required along with Unpriced bid for qualifying BEC (Bid Evaluation Criteria)
	A.1	Technical Experience Criteria – Document	
1.	A.1.1	Registration as per Clause No A.1.1	Bidder must upload (submit) the Copy of relevant documents as desired for compliance of Clause No A.1.1 of BEC
2	A.1.2	Experience against execution /completion of Order / Contract to comply A.1.2	a) Bidder must upload (submit) the Copy of Work Order/Contract/LOA/Agreement for the work which has been executed and completed towards **"Similar Works"** in any Company **as mentioned in BEC- Technical Sl. No. A.1.1** along with the details of SOR items & scope of work. b) Completion Certificate against the Work Order/Contract/LOA/Agreement submitted as mentioned at point "a)" above. The Completion Certificate must contain detailed information like LOA / Order No./ Agreement No. with date, Brief Scope of work / Name of work, Order value, Total Executed value, Scheduled date of Work completion and Actual Date of Work completion etc. The Completion Certificate should have been issued by the end-user / owner / authorized consultant.
3.	A.1.3	Experience against execution of running Contract to comply A.1.3.	The Bidder must upload (submit) the Copy of detailed Work Order/LOA/Agreement for executing the Contract which is still running **as mentioned at BEC clause no. A.1.2** along with the details of SOR items & scope of work. Execution Certificate against the Copy of detailed Work Order/LOA/Agreement for executing the Contract as mentioned at point "a)" above clearly mentioning the executed VALUE till one day prior to due date of bid submission which must be equal to or more than the minimum prescribed value mentioned in the BEC at sl. no. A.1.1 above. The execution certificate must contain detailed information like LOA/Order No. / Agreement No. with date, Brief Scope of work / Name of work, Order value, Total executed value, Full Address of Client, officer issuing certificate etc. The Execution Certificate should be issued by the end-user/owner/authorized consultant.

Sl. No.	BEC Clause No.	Description	Documents required along with Unpriced bid for qualifying BEC (Bid Evaluation Criteria)
3	A.3	Documents against Startup Company	a) Bidder(having New/Old startup "Certificate of Recognition" as mentioned at **A.3**) to upload/submit the valid **'Certificate of Recognition/Registration' issued by Department for Promotion of Industry and Internal Trade (DPIIT)** [formerly known as Department of Industrial Policy and Promotion (DIPP)], Ministry of Commerce & Industry, Govt. of India duly **certified by the Chartered Accountant** (not being an employee or a Director or not having any interest in the bidder's company/firm) and **notarised by notary public with legible stamp.** b) Bidder (having Old startup "Certificate of Recognition" as mentioned at **A.3** and bidder having New startup "Certificate of Recognition" where the domain of startup is not mentioned) also to upload/submit documents for the specific goods/job domains wherein they are registered for including the application submitted to DPIIT(formerly known as DIPP) duly **certified by the Chartered Accountant** (not being an employee or a Director or not having any interest in the bidder's company/firm) and **notarized by notary public with legible stamp.**

Note to above Bid Evaluation Criteria (Serial No. A of BEC):

(i) ***Eligibility criteria in case bid is submitted on the basis of technical experience of FOREIGN BASED ANOTHER COMPANY (SUPPORTING COMPANY) which holds more than 50% of the paid up share capital of the bidding company or vice versa: Applicable as per ITB.***

(ii) ***Bids of Joint Venture/ Consortium and sub-contractors are not acceptable.***

(iii) ***BCPL may or may not seek any clarifications regarding documents against BEC after Technical bid(Un-priced bid) opening, hence bidder must submit proper/relevant documents against BEC and failing of which offer is liable for rejection.***

(iv) ***The cut-off date for meeting the criteria of BEC of the tender shall be the due date for bid submission***

(v) ***Apart from above, Bidder must submit all other relevant documents/ information as specified in the Scope of Work/SCC for Technical Evaluation of bid or specified elsewhere in the Tender Document, towards proof of its responsiveness.***

(vi) *Startups are exempted from submission of* ***EMD*** *(If Applicable). However, Bid Security Declaration to be submitted by all the participating bidder(s) as per the format provided in the tender document.*

(vii) *Procurement from a bidder which shares a land border with India: Applicable as per ITB.*

B) ***Methodology for Evaluation of Bids:***

B.1 *BCPL will evaluate and compare the Price bids of the techno-commercially qualified bidders whose bids are previously determined to be substantially responsive pursuant to "ITB: Clause-29".*

B.2 *For the purpose of evaluation of bid and arriving at the L1 bidder, the total value of SOR on* ***overall/total value wise evaluation basis*** *(inclusive of GST) shall be considered.*

B.3 *In case of a tie at the lowest bid (L1) position between two or more bidders shall be determined as per GeM Methodology.*

B.4 *Bidder has to quote total amount (inclusive of GST) for entire contract / job as a single lot on LUMPSUM basis in GeM portal. In addition to above, the bidders are requested to submit the PRICE BREAK-UP as per the provided bill of quantities [BOQ] format in the financial bid in GeM portal.*

PRICE BREAK-UP as provided shall not be a part of L1 evaluation. However, the pdf document / format uploaded by the bidder will be considered as part of the contract. In case of any discrepancy between the LUMPSUM quoted price on the GeM portal and uploaded PRICE BREAK UP by the bidder, the LUMPSUM price will prevail. Buyer can seek / ask for the revised BREAK-UP from L1 bidder / service provider Offline after opening of the price bid.

B.5 ***Contract Performance Security (CPS) / Security Deposit (SD):***

The contract performance security towards faithful performance of the contractual obligations shall be:

a) *5% of Annualized Order / Contract value (exclusive of GST) within 30 days of FOA/notification of award.*

OR

b) *Initial security deposit (ISD) @ 2.5% of Annualized Order / Contract value in case contract within 30 days of FOA/notification of award and deduction 2.5% of the RA bill subsequently from RA bills till the total amount of security deposit (including ISD and deducted amount) reaches 5% of Annualized Order / Contract value.*

It must be valid for 3 months beyond the contract period/defect liability period/warranty period (whichever is later). For the purpose of Contract Performance Security, Contract/order value shall be exclusive of taxes and duties as per ITB of tender document:

B.6 ***<u>Preferences</u>:***

i) ***PPP Policy 2012:*** *Purchase preference for Micro and Small Enterprises (MSEs) Order, 2012- Considering the nature of job,* ***splitting of quantities will not be possible,*** *hence the clause for award of 25 % of ordered value to MSE as per PPP 2012 is not possible. Therefore, MSE quoting price within price band L1 (any bidder other than MSE) + 15%, may be awarded for full / complete job of tendered value subject to matching of L1 price as per ITB of tender document. In case more than one MSE bidder(s) quoting within the price band of L1+15% and tender item is non-divisible, then in such case, the MSE bidder(s) shall be asked to match the price of L1 bidder sequentially in the order of L2, L3, L4 & so on. In case of tie other than the L-1 position, the MSE bidder having highest turnover as per last audited financial year shall be awarded subject to matching of L1 price.*

ii) ***Purchase preference under PPP-LC:*** *Not Applicable.*

iii) ***Purchase Preference to CPSEs -*** *Not Applicable.*
